

1. The first step is to identify the key components of the system. This includes understanding the hardware, software, and data involved.

2. The second step is to analyze the system's performance. This involves monitoring the system's output and comparing it to the expected results.

3. The third step is to identify the root cause of the problem. This can be done by using a variety of tools and techniques, such as log analysis and network monitoring.

4. The fourth step is to implement a solution. This may involve updating the software, replacing hardware, or changing the configuration.

5. The fifth step is to test the solution. This ensures that the problem has been resolved and that the system is functioning as expected.

6. The sixth step is to document the solution. This provides a record of the problem and the steps taken to resolve it, which can be useful for future reference.

7. The seventh step is to monitor the system. This ensures that the problem does not recur and that the system remains stable.

8. The eighth step is to communicate the results. This involves sharing the findings with the relevant stakeholders and providing them with a clear understanding of the problem and the solution.

9. The ninth step is to review the process. This involves evaluating the effectiveness of the troubleshooting process and identifying areas for improvement.

10. The tenth step is to implement the improvements. This ensures that the troubleshooting process is continuously improved and that the system remains stable.

Norman M. Wright

2134

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
713	201	10/1/04	W

[illegible]